

Health in Dacorum Agenda



Tuesday 5 July 2016 at 7.30 pm

Bulbourne Room

Scrutiny making a positive difference: Member led and independent, Overview & Scrutiny Committee promote service improvements, influence policy development & hold Executive to account for the benefit of the Community of Dacorum.

The Councillors listed below are requested to attend the above meeting, on the day and at the time and place stated, to consider the business set out in this agenda.

Membership

Councillor Brown
Councillor Guest
Councillor Hicks
Councillor Maddern

Councillor Taylor
Councillor Timmis
Councillor W Wyatt-Lowe

Outside Representatives:

Dacorum Hospital Action Group: B Harris
Patients' Forum: Tony Gallagher, R Trigger

Contributors:

Herts Valleys Clinical Commissioning Group: Dr Trevor Fernandes/ Dr K Hodge
Get, Set Go Dacorum: Ben Russell, Get Set Go Dacorum Project Manager
HCC Health Scrutiny Update: Councillor Guest
Hertfordshire County Council Health Localism/Health Wellbeing Board Update: Councillor W Wyatt-Lowe

For further information, please contact louise.collins@dacorum.gov.uk

AGENDA

1. MINUTES

To confirm the minutes of the meeting held on 9 March 2016.

2. APOLOGIES FOR ABSENCE

To receive any apologies for absence

3. DECLARATIONS OF INTEREST

To receive any declarations of interest

A member with a disclosable pecuniary interest or a personal interest in a matter who attends a meeting of the authority at which the matter is considered -

- (i) must disclose the interest at the start of the meeting or when the interest becomes apparent

and, if the interest is a disclosable pecuniary interest, or a personal interest which is also prejudicial

- (ii) may not participate in any discussion or vote on the matter (and must withdraw to the public seating area) unless they have been granted a dispensation.

A member who discloses at a meeting a disclosable pecuniary interest which is not registered in the Members' Register of Interests, or is not the subject of a pending notification, must notify the Monitoring Officer of the interest within 28 days of the disclosure.

Disclosable pecuniary interests, personal and prejudicial interests are defined in Part 2 of the Code of Conduct For Members

[If a member is in any doubt as to whether they have an interest which should be declared they should seek the advice of the Monitoring Officer before the start of the meeting]

4. PUBLIC PARTICIPATION

An opportunity for members of the public to make statements or ask questions in accordance with the rules as to public participation

5. WARD ISSUES FROM OTHER COUNCILLORS

Councillors have been invited to raise any issues within their ward.

6. GET, SET, GO DACORUM (Page 4)

7. HETS VALLEY CLINICAL COMISSIONING UPDATE

Dr Trevor Fernandes to provide Members with a Herts Valleys Clinical Conditioning Update since the last meeting held on 8 March 2016.

8. HERTFORDSHIRE COUNTY COUNCIL HEALTH LOCALISM/HEALTH WELLBEING BOARD UPDATE

Councillor W Wyatt-Lowe to provide Members with an update since the last meeting.

9. REPORT OF DACORUM BOROUGH COUNCIL REPRESENTATIVE ON HERTS COUNTY COUNCIL HEALTH SCRUTINY COMMITTEE FOR HEALTH IN DACORUM MEETING OF 5TH JULY 2016 (Pages 5 - 8)

10. DATE OF THE NEXT MEETING

The next meeting will be held on Wednesday 14 September 2016.

11. EXCLUSION OF THE PUBLIC

To consider passing a resolution in the following terms:

That, under s.100A (4) of the Local Government Act 1972 Schedule 12A Part 1 as amended by the Local Government (Access to Information) (Variation) Order 2006 the public be excluded during the item in Part II of the Agenda for this meeting, because it is likely, in view of the nature of the business to be transacted, that if members of the public were present, during this item there would be disclosure to them of exempt information relating to:

12. WORK PROGRAMME 2016/17 (Pages 9 - 12)

Quarterly Summary Highlight Report - Year 2

Project	PM	Start Date	Baseline Cost	Actual Costs	Target KPIs		Actual KPIs		New Y2 participants	KPI Indicator	Actual Throughput	Progress	Issues	
					U14 = 40	14+ = 80	600	1,200						66
Adventure in the Playgrounds	Chris Ock, Dacorum Adventure Playgrounds & Sportspace & Herts Football Association	Oct-15	£11,340.00	£8,550.00	U14 = 40	14+ = 80	600	1,200	66	133	43	76	Running successfully across 3 sites. Chaulden to start shortly	£2,880 of the payment is for year 1 unpaid funds
Back to Football	XC, Sportspace & Herts Football Association	Apr-16	£2,420.00	£1,210.00	40	600	8	8	8	8	15	15	Started on 20th April	Additional equipment and marketing required
Xtreme Skates	Neighbourhood Action	Feb-16	£1,750.00	£180.00	U14 = 10	14+ = 30	100	300	14	14	14	9	Relatively successful over Feb half term	Rained off 3 of 4 days Easter holidays
Let's Dance	Old Town Hall, Louise White, Neighbourhood Action	Oct-15	£5,340.00	£1,080.00	35	900	70	40	40	40	498	498	huge demand for this from local community	
Active Intervention at Cavendish	Neighbourhood Action & Cavendish School	Jan-16	£1,360.00	£920.00	20	200	20	20	20	20	171	171	Deliverer has agreed to lower costs from £10 a student to £50 a session	
Sport with the Ems Hostel	Neighbourhood Action & Ems homeless hostel	Feb-16	£2,350.00		15	150	17	17	17	17	19	19	Trialed a cooking course before activity which was very successful	Residents no longer interested in current activity. Looking at alternatives
Cycle your Family into Fitness	GSGD & British Cycling	Apr-16	£9,420.00		U14 = 20	14+ = 50	200	900						ongoing issues/ delays with tender meaning activity may not run until year 3
Mens Fitness Sessions	Walford FC Community Trust	Oct-15	£3,720.00	£3,230.00	15	240	24	24	15	15	443	443	Continued funding for 2nd half of year 2	
Stay with it Programme (Cavendish, Adeyfield)	Apex 360	Jan-16	£2,180.00	£1,090.00	30	900	43	43	43	43	268	268		
Stay with it Programme (Adeyfield- Girls)	Sportspace	May-16	£990.00	£495.00	30	450	12				24	24	Started 9th May	
Stay with it Programme (Hemel)	Sportspace	May-16	£1,190.00	£595.00	30	450								Still chasing school to clarify dates
Go For Fit	Sportspace	Oct-15	£3,150.00	£1,575.00	30	600	32	9	9	9	227	227	Ran Oct-Dec and now have a Fitsteps up & running as well	
Family Fun after school sessions	Healthy U Gym, Brockwood School, GSGD	Jan-16	£855.00	£440.00	U14 = 30	14+ = 15	120	180	16	16	82	82		School have decided to discontinue delivery
Family Fun sessions	Apex 360, DBC	Oct-15	£5,960.00	£3,574.00	U14 = 30	14+ = 60	450	900	23	9	115	115	Running at Woodhall Farm every Saturday & Adeyfield every Thursday	
Adventure Playground exercise to music class	GSGD	Oct-15	£1,850.00		60	900	33	21	21	21	321	321	Looking to market to local schools to increase awareness.	Original KPIs too high
Youth Boxing	GSGD, Hemel ABC	May-16	£2,600.00		40	600							Removed from delivery plan	New Box Club/ Big Hit month working closely with HSP will be funded in year 3
Teen Girls	Healthy U Gym	Jan-16	£900.00	£190.00	U14 = 20	14+ = 40	240	480	2	2	33	33	increased advertising and amended offer to include free trail sessions and month passes as well as 3 month passes	Original KPIs too high
Let's Dance- Tring	Neighbourhood Action & Louise White	Feb-16	£2,860.00	£575.00	20	400	25	24	24	24	89	89	Sessions running successfully in 2 EPDs	
Rehab & Referral Fun- Berkhamsted	Sportspace, nets Valley CCG, Dacorum Community	was 01/04/2016 now 01/06/2016	£3,280.00	£1,640.00	20	200							Offer out to 6 GP Surgeries at the moment so awaiting their replies.	Slow getting anything from the GPs but have Lia from the CCG supporting so hopefully start getting something back from them!
Xtreme Skates- Berkhamsted	XC, Sportspace	Jul-16	£1,750.00		U14 = 10	14+ = 30	100	300						Park not yet complete
Swim to keep trim	Sportspace	Mar-16	£2,100.00	£1,050.00	25	300	28	28	28	28	180	180		
Swimfit in Tring	Sportspace, Amateur Swimming	Mar-16	£2,960.00	£1,480.00	24	480	27	27	27	27	86	86	Weekly attendance gradually increasing	
Kings Langley Family Fun	Neighbourhood Action	Apr-16	£4,460.00		U14 = 10	14+ = 20	200	400					Over 90 students interested in Tough Teens sessions at school	
Culturally Aware Fitness	RM Fitness	Oct-15	£1,860.00	£1,312.33	40	480	45	33	33	33	1,576	1,576	Put 2 people through coaching courses for this activity	
Active Men(Football, Volleyball, Badminton)	Sportspace & Hemel Mosque	Oct-15	£800.00	£800.00	50	1,200	70	40	40	40	845	845	Now successfully delivering all 3 sports	
MST Football	GSGD, DBWA, Hemel Mosque	Oct-15	£2,820.00	£1,600.00	30	600	35	13	13	13	581	581	2 keen participants who would like to receive training	
Saturday with The Puffins	The Puffins & Sportspace	Oct-15	£1,540.00	£770.00	15	450	24	0	0	0	385	385	Always have 2 coaches with new additional coach undergoing training	
Rush Judo	Rush Judo, Dacorum Mencap	Oct-15	£1,060.00	£530.00	10	240	25	15	15	15	500	500		
Training for HDGs	Dacorum Mencap, Sportspace, Hemel Mosque	Apr-16	£1,800.00	£900.00	18	324							Not started yet - leads up to event in July and awaiting sports confirmation	
Disability Sports Match	Volunteer Centre Dacorum	Jan-16	£3,136.00	£1,568.00	15	150	15	15	15	15	235	235		
New Projects														
Lets Dance-Centre in the Park	GSGD, Louise White, OTH	Apr-16	£350.00		8	48	15	15	15	15	37	37	Having a huge impact on residents in the centre	
Minilympics Event (one off event)	GSGD, Neighbourhood Action	Jun-16	£150.00		40	40								

Total	SE		£88,301.00	£35,354.33	U14	150	2,010	119	84		607			
					14+	985	15,570	737	489		7,550			

Key	
	On Target
	Near Target
	Below Target

Report of Dacorum Borough Council Representative on Herts. County Council Health Scrutiny Committee for Health in Dacorum Meeting of 5th July 2016

On 17th March and 31st March 2016 the Herts. NHS budgets and follow-up

to the Francis Report (quality of care) were discussed, with members being split into groups to scrutinise two paired NHS organisations per group. The pairings of NHS organisations were logical with Herts Valleys Clinical Commissioning Group (HVCCG) and West Herts. Hospitals Trust being paired. The morning was devoted to scrutinising quality of care and the afternoon to scrutinising finances.

Last year, concern was expressed that some questions and information requests for NHS organisations were not responded to in a timely fashion. This year, a County Council officer said that he would chase NHS organisations to make sure that their responses were received by the deadline for them to go into the minutes and appear in the papers for the next meeting.

The Committee requested the Chairman to write to the appropriate minister for additional funding for nurse training at the University of Hertfordshire.

It was recommended that NHS bodies make use of County and Borough/District communications channels to reach a wider audience, and look at increasing the use of shared back office functions including local government offices.

Of the information requests made, the following were to HVCCG:

21) What are community navigators? Please outline their work with social prescribing and referrals.

22) What changes have HVCCG seen on the back of the campaign for increased use of pharmacies? How has perception changed, profile risen and use increased?

The following requests were made to WHHT, but withdrawn for a topic group to investigate further:

31) What is being done to investigate ways of prioritising and using information to improve services and quality of patient treatment? How are the patient stories related at Board meetings chosen?

32) What is being done to reduce vacancy rates and what has been the impact?

33) What is the Herts./Beds. group doing to help meet these vacancy challenges?

34) Is management information available on data suites for different teams to access and how has this improved quality of care especially in regard to meeting CQUINN targets?

35) How is the systematic collection of data in place trust-wide eg use of friends and family test?

36) What is the evidence of use of and effectiveness identified from the new serious incident reporting? How is this being communicated to staff?

37) What is the Trust doing to regain patient confidence in their services?

Cllr Jan Maddern substituted at the meeting of 19th May 2016 in the absence of the regular member.

Fiona Guest
Dacorum Representative, Herts. County Council Health Scrutiny Committee

Health Scrutiny Report – HCC Meeting 19th May 2016

HSC Budget and Quality of Care Café

The first item on the agenda was a series of responses from health organisations for the information requests asked at the HSC Budget and Quality of Care Café, held on 17th March 2016.

The responses were detailed and extensive, and a full report can be found here:

[Health Organisations Responses to HSC Budget and Quality of Care Café](#)

West Herts Hospitals Trust Report

After discussing the feedback and information from the café, the next item on the agenda was a report from West Herts Hospitals Trust. This was probably the most frank and open report and discussion in recent years on the current state of the Trust.

Jac Kelly (CEO) gave a presentation entitled 'Our Year of Improvement: A Progress Report'. This is a brief summary of a very detailed presentation:

In the last year there have been some significant improvements, but there is also still much to do. One major difficulty is that 80% of the Watford site (buildings etc) is deemed 'poor', and the Trust requires a fund of £11.9m to 'firefight' the situation by patching up and repairing what is evidently a very old and tired complex.

The Trust have undertaken a major recruitment campaign in the UK and abroad, and as a result 300 new permanent nurses and midwives have been recruited since September 2015, with support (including language skills) offered to nurses from overseas. This has resulted in a reduction of agency staff costs by £500k per month and agency nursing is down, with 11% vacancies now in the Trust. The Trust has managed to attract and recruit senior staff (consultant level) and has recently recruited 5 radiologists.

80% of student nurses have remained in the Trust with permanent jobs after completing their training. Over 100 managers have completed the Leading for Excellence programme. All staff now receive mandatory training, but online training systems require further development.

Initiatives such as the Listening into Action programme, organisational values (Commitment, Care, Quality), and the implementation of Schwartz rounds have all helped to improve the culture and care of staff in the Trust. Midwives have set up a Twitter account to communicate with patients.

Other areas such as 'Getting the Basics Right' (avoiding harm, medicines and patient experience) and focussing on patient care are being implemented – this has resulted in on ward cardiac arrests calls being reduced by 50% with fewer transfers to ICU, shorter hospital stays, waiting time for take-home meds is reduced from 2 hours to 15 minutes etc. WHHT is now in the top 20% of providers for stroke care having previously been in the bottom 6%. End of life care is enhanced with training for new starters and

individual care plans being implemented. The Trust is working in partnerships with providers to deliver activities to enhance the patient experience (pet therapy, music etc). A new integrated frailty service to assess older emergency patients is helping to avoid unnecessary admissions. Free wifi for patients, staff and visitors is being rolled out.

In Outpatients care, the new telephone system has reduced waiting times from 19 to 4-5 minutes and thus reducing the number of abandoned calls from 50% to 5%. New electronic notice boards show waiting times in waiting rooms.

The private obstetrics unit has been closed following concerns that private patients were being prioritised over NHS patients.

Infrastructure – all operating theatres in ST Albans are back in use after refurbishment. CCTV has been updated and improvements have been made to the mortuary. New MRI/CT scanners in Watford will be operational by this summer and a £25m IT upgrade has been implemented.

Challenges still to be met:

There are financial challenges facing the Trust, in particular a budget deficit last year of £41.2m, £13.5m lower income in 2015/16.

Emergency care – The Trust is still falling short of treating 95% of all A&E patients within 4 hours; during last winter the Trust was one of the worst performing nationally (74.1% Feb 16); increase in complaints.

Step Down Care – 100 patients were (as at 19.5.16) waiting to move to a community hospital or for care packages to be completed to go home. One patient waited 80 days for a care package to be put in place.

Fines – In 2015 £2.3m was imposed to the Trust in fines for failing to offload patients from ambulance services

Estate – Still needs redevelopment. Greenfield sites are being looked at as an alternative to a rebuild at Watford.

Future Works Programme

A topic group has been included in the future works programme entitled “Supported Discharge’.

Jan Maddern

Dacorum Substitute Representative on Hertfordshire County Council Health Scrutiny Committee

HEALTH IN DACORUM COMMITTEE: Work Programme 2015/16

Scrutiny making a positive difference: Member led and independent, Overview & Scrutiny Committee promote service improvements, influence policy development & hold Executive to account for the benefit of the Community of Dacorum.

Date:	Items:	Contact details:	Background information	Outcome of Discussion
22 June 2016	<ul style="list-style-type: none"> Health & Localism / Health & Wellbeing Board Update 	Councillor W Wyatt – Lowe	To provide an update since the last meeting.	
	<ul style="list-style-type: none"> HCC Health Scrutiny Update 	Councillor Guest	To provide an update since the last meeting.	
	<ul style="list-style-type: none"> Get, Set, Go Dacorum Project 	Ben Russell and Alex Care	To provide an update.	
14 September 2016	<ul style="list-style-type: none"> Health & Localism / Health & Wellbeing Board Update 	Councillor W Wyatt – Lowe	To provide an update since the last meeting.	
	<ul style="list-style-type: none"> HCC Health Scrutiny Update 	Councillor Guest	To provide an update since the last meeting.	
	<ul style="list-style-type: none"> Health and Social Care Services 	Tim Hamilton	To provide an update since the last meeting	
	<ul style="list-style-type: none"> Patient Services 	Tim Hamilton	To provide Members with an update since the last meeting.	
	<ul style="list-style-type: none"> Get, Set, Go Dacorum 	Ben Russell and Alex Care	To provide an update since the last meeting.	

HEALTH IN DACORUM COMMITTEE: Work Programme 2015/16

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	<ul style="list-style-type: none"> West Hertfordshire Strategic Review of Health 	David Radbourne	To provide Members with an update.	
7 December 2016	<ul style="list-style-type: none"> HVCCG Update 	NHS Hertfordshire - Dr Fernandes & Interim Chief Operating Officer, Nicola Bell	To provide an update since the last meeting.	
	<ul style="list-style-type: none"> Health & Localism / Health & Wellbeing Board Update 	Councillor W Wyatt – Lowe	To provide an update since the last meeting.	
	<ul style="list-style-type: none"> HCC Health Scrutiny Update 	Councillor Guest	To provide an update since the last meeting.	
	<ul style="list-style-type: none"> Get, Set, Go Dacorum 	Ben Russell and Alex Care	To provide an update since the last meeting.	
	West Hertfordshire Strategic Review of Health	David Radbourne	To provide an update since the last meeting.	

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	WHHT CQC inspection report.	Helen Brown Director at WHHT	To provide an update on the Care Quality Commission Inspection report.	
01 March 2017	<ul style="list-style-type: none"> HVCCG Update 	NHS Hertfordshire - Dr Fernandes & Interim Chief Operating Officer, Nicola Bell	To provide an update since the last meeting.	
	<ul style="list-style-type: none"> Health & Localism / Health & Wellbeing Board Update 	Councillor W Wyatt – Lowe	To provide an update since the last meeting.	
	<ul style="list-style-type: none"> HCC Health Scrutiny Update 	Councillor Guest	To provide an update since the last meeting.	
	<ul style="list-style-type: none"> Get, Set, Go Dacorum 	Ben Russell and Alex Care	To provide an update since the last meeting.	
	Childhood Obesity	Elizabeth Biggs and Sue Beck	To provide an update since the last meeting on 7 th January 2015	

HEALTH IN DACORUM COMMITTEE: Work Programme 2015/16

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Consideration for Future Items/Meetings:

1. TB Awareness in the UK
2. DBC Masterplan

Regular Invitees

- Cllr Harden
- Sally Marshall
- Steve Baker